

# Frequently Asked Questions // Day Camps



## **Q: When and where should we drop off our camper?**

A: Campers should be dropped off each morning at Fitting Field (see campus map) between 8:00am and 9:00am. The first session of each day begins promptly at 9:15am so please leave enough time for your camper to be completely set and ready to go at that time. Please also leave additional time on the first day of camp for the check-in process.

## **Q: When and where should we pick up our camper?**

A: Campers should be picked up each day at Fitting Field (see campus map) between 12:00pm and 12:30pm.

## **Q: What type of campers will attend?**

A: Players of all skill levels attend this camp. At times, campers are grouped according to age and ability levels so they can improve their game without becoming frustrated. At other times, campers are allowed to play with their friends and/or teammates.

## **Q: Can parents come to watch sessions?**

A: Yes, parents may watch any part of camp they wish, we simply ask that you do not stop a training session by calling out to your child. Please take a seat in the bleachers by the soccer field. On the last day of camp they will come to you when it is time.

## **Q: Should my camper bring any money?**

A: There should be no need for a camper to have any money with him/her at camp. For a full list of what to bring, see the "What to Bring" document which is emailed once your registration is received.

## **Q: Is any food provided?**

A: No. A healthy breakfast should be eaten prior to arriving at camp. Each player is encouraged to bring with him/her a mid-morning snack as well as a pre-filled water bottle. For a full list of what to bring, see the "What to Bring" document which is emailed once your registration is received.

## **Q: Do players bring their own soccer ball?**

A: NO!. Balls will be provided. Leave your soccer ball at home.

## **Q: Will there be an athletic trainer on staff?**

A. Yes. The trainers will provide WATER on the field, but the players may want to have water/Gatorade to drink in their rooms. The trainer will be on site to handle medical emergencies (asthma, allergies, etc). Please make sure to note the Athletic Trainers room on registration day!

## **Q: Are there any discounts available?**

A: Due to the less expensive nature of these day camp options, there are no discounts available at this time. Group discounts and early bird apply only to the Three-Day camps.

## **Q: What do we do with the Medical/Insurance form and COVID-19 Liability Waiver?**

A: Do NOT mail or email any forms. Please bring both completed forms with you to registration (please note that the Medical Form is two-sided). Campers MUST have a completed Medical Form as well as a COVID-19 Liability Waiver at registration or they will NOT be allowed to participate in camp and no refunds will be given.

## **Q: Does the Concordia Soccer Academy provide medical insurance for campers?**

A: No, Campers must provide proof of medical insurance in order to attend camp. This information is included and required on the medical form.

## **Q: How do I communicate my camper's allergies or medical condition?**

A: Please make sure you make a notation when completing the online registration if your camper has any allergies or other medical condition. An Athletic Trainer will be at registration collecting your medical release form. Make sure you introduce yourself and your camper to them at that time. Campers with food allergies must speak with a coach before each meal so the coach can inform the cafeteria staff about the camper's nutritional needs. In addition, your dorm room will have a microwave, as well as a refrigerator/freezer. Please bring along items you are familiar with to snack on in your room.

## **Q: When is payment due?**

A: Payment in full for each session is required at the time of registration.

## **Q: If my son/daughter cannot attend, will I receive a refund?**

A: FULL CAMP (multiple days) REFUND POLICY: For non-medical reasons, refunds will be subject to a \$50.00 handling fee. For medical reasons with accompanying physician's letter and notification at least 7 days notice prior to the start of camp, refunds are subject to \$25.00 handling fee. Please email notification and physician's letter to [cuwssocceracademy@live.com](mailto:cuwssocceracademy@live.com) as soon as you know your camper will not be able to attend. If it is easier to fax this information to us, please fax the notification and physician's letter to 262.243.2920.

*There will be no reimbursement for lost sessions due to inclement weather. Every attempt will be made to keep the kids playing in a safe environment.*