

Frequently Asked Questions // Full 3-Day Camps



Q: When should we drop off and pick up our camper?

A: Time to arrive on the first day is between 9:00 and 10:00am. We would suggest arriving between 9:00 and 9:30 - this will allow for time to settle in the room. Once enough campers arrive in the morning, they will then be taken out to the fields to start playing. We finish on the last day at 11:30. However, we encourage friends and family to arrive earlier as we hold a small-sided tournament that morning, beginning around 9:30 or 10:00. Many parents (and grandparents) typically come to watch. A short awards ceremony will then begin at 11:00am on the field.

Q: My son or daughter is choosing to attend the "day only" option for the full camp (not staying overnight on campus). What will that schedule look like?

A: Day only campers will follow the same daily schedule as those staying on campus. Drop-off and pick-up for those not staying overnight will be as follows:

- DAY 1 – Drop-off between regular registration time (9am - 10am). Pick-up at Wittenberg Dorm anytime after last training session and "lights out" time (8pm - 10:30pm).
- DAY 2 – Drop-off at the Wittenberg Dorm either 15 minutes prior to breakfast (approximately 7:00am) or 15-30 minutes prior to the first training session (approximately 8:45am). Breakfast is optional - some non-residential campers choose to come for breakfast, others choose to eat breakfast at home. Pick-up at Wittenberg Dorm anytime after last training session and "lights out" time (8pm - 10:30pm).
- DAY 3 – Drop-off at the Wittenberg Dorm either 15 minutes prior to breakfast (7:00am) or 15-30 minutes prior to the first training session (8:45am). Pick-up at 11:30am at Wittenberg Dorm or arrive early to watch scrimmage and awards presentation.

Q: Can I pick my own roommate?

A: Yes – However, ALL roommate requests MUST MATCH or we reserve the right to select them for you. (2, 3, or 4 max in a room) If you don't select a roommate, we will match you up with another single – no one will be left alone in a room.

Q: Do we need to bring our own linens?

A: YES!! You will be staying in a student dorm. You must provide your own sheets, pillow, and towels. Beds are twin size. Washers and dryers are available at no charge, too.

Q: What type of campers will attend?

A: Players of all skill levels attend this camp. At times, campers are grouped according to age and ability levels so they can improve their game without becoming frustrated. At other times, campers are allowed to play with their friends and/or teammates.

Q: Can parents come to watch sessions?

A: Yes, especially at the end of Day 3. Contest finals and awards will begin at approximately 11:00 am. Plan to arrive at the soccer field, on the north end of campus, by 10:45 for this ceremony or come earlier to watch the scrimmage (see first question above). Please do not stop a training session by calling out to your child. Please take a seat in the bleachers by the soccer field. They will come to you when it is time.

Q: How much spending money should a camper bring?

A: There will be a camp store from which players can purchase soccer souvenirs which cost \$10-\$50. There will also be an opportunity to purchase pizza as a nightly snack.

Q: Do players bring their own soccer ball?

A: NO!. Balls will be provided. **Leave your soccer ball at home.**

Q: Will there be an athletic trainer on staff?

A: Yes. The trainers will provide WATER on the field, but the players may want to have water/Gatorade to drink in their rooms. The trainer will be on site to handle medical emergencies (asthma, allergies, etc). Please make sure to note the Athletic Trainers room on registration day!

Q: How do I qualify for 'Early Bird' Discount?

A: A discount coupon of \$25 will be automatically applied during registration to each camper fully registered before April 1st.

Q: How do I qualify for a Group Discount?

A: In order to qualify for a group discount of \$25.00/camper, the same group or organization name needs to appear on at least (6) individual registrations prior to June 1st. Once it has been verified that the group name minimum of (6) matching registrations has been met, a \$25.00 refund will then be applied to the original payment method. For more information regarding how our group discounts work, please visit our Discount Details page.

FAQ // Full 3-Day Camps (cont.)



Q: Do all members of a group or organization need to attend the same session in order to qualify for the discount?

A: No! As long as a minimum of (6) campers list your group or organization name at the time of registration, they will all count towards that group regardless of the session they will be attending*. If group members are attending the same session, every effort will be made to keep these campers near each other in the dorms. For more information regarding how our group discounts work, please visit our Discount Details page.

*Please note that day camp registrations do not qualify for a Group Discount and therefore, registrations for these camps will not count towards the total number of campers registering with your organization.

Q: What do we do with the Medical/Insurance form?

A: Do NOT mail or email the Medical/Insurance form. Bring this back-to-back form with you to camp. Campers MUST have a completed medical form at registration or they will NOT be allowed to stay on campus or participate.

Q: Does the Concordia Soccer Academy provide medical insurance for campers?

A: No, Campers must provide proof of medical insurance in order to attend camp. This information is included and required on the medical form.

Q: How do I communicate my camper's allergies or medical condition?

A: Please make sure you make a notation when completing the online registration if your camper has any allergies or other medical condition. An Athletic Trainer will be at registration collecting your medical release form. Make sure you introduce yourself and your camper to them at that time. Campers with food allergies must speak with a coach before each meal so the coach can inform the cafeteria staff about the camper's nutritional needs. In addition, your dorm room will have a microwave, as well as a refrigerator/freezer. Please bring along items you are familiar with to snack on in your room.

Q: Do you accommodate players with food allergies?

A: Yes - please make sure you provide the medical or allergy information on your registration.

Q: When is payment due?

A: Payment in full for each session is required at the time of registration. If the requirements for a group discount are met, a \$25.00 refund will be applied to the original payment method during the month of June.

Q: If my son/daughter cannot attend, will I receive a refund?

A: REFUND POLICY: For non-medical reasons, refunds will be subject to a \$50.00 handling fee. For medical reasons with accompanying physician's letter and notification at least 7 days notice prior to the start of camp, refunds are subject to \$25.00 handling fee.

Please email notification and physician's letter to cuwsocceracademy@live.com as soon as you know your camper will not be able to attend. If it is easier to fax this information to us, please fax the notification and physician's letter to 262.243.2920.

There will be no reimbursement for lost sessions due to inclement weather. Every attempt will be made to keep the kids playing in a safe environment.

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